## **Press Release**

## 2019-05-24

## DSI Director Ao Ieong U visited service center affiliated to Federação das Associações dos Operários de Macau

In order to strengthen communications and exchange between public departments and the youth in Macao, Ao Ieong U, the Director of the Identification Services Bureau (DSI), led her team to visit a service center, *Stage*, affiliated to Federação das Associações dos Operários de Macau today (24 May). They visited the center's facilities to have better understanding of the work of the association and exchanged views with the association members, which helps encourage effective interaction for collecting the youth's opinions about DSI's work and its future development.

This event themed about "Comprehensive View of Travel Documents" included an introduction to the evolution of travel documents, display of the brand new design of the Macao SAR travel documents (2019 version) and its production process. Around 58 young people were invited to experience the latest security technology of the travel documents which will be issued in December this year. In addition, by introducing the accomplishment of the SAR Government in acquiring travel convenience for Macao residents, the promotion on consular protection and the assistance to overseas residents in emergency, it helped the participants to understand the SAR Government's governance principle of "people-orientation". During the exchange session, participants went through deep discussions on DSI's electronic services and its development in future, providing substantial innovative and constructive suggestions for the works in identification.

In the event, Director Ao Ieong encouraged the young people to contribute their ideas and suggestions to the SAR government proactively. She noted that DSI would study and analyze the suggestions and opinions collected from participants and see them as an important reference for future objectives of DSI to fulfill citizens' expectations.

Attendance of the event included Lo Pin Heng, Subdirector of DSI; Wong Pou Ieng, Subdirector of DSI; Chan Un Lai, Head of the Department of Research &

Development and Archive Management; Kun Sin Yin, Head of the Department of Travel Documents; Lo Hou Chi, Head of the Department of General Affairs; Van Kit Lam, Acting Head of the Department of Residents Identification; Xu Xin, Head of the Division of Criminal Record, as well as Tong Wai Kit, Head of the Division of Registration of Association and Foundation.



Director of DSI visited a service center, *Stage*, affiliated to Federação das Associações dos Operários de Macau



Members of the youth association had interaction and exchange with the Director of

DSI



Members of the youth association took group pictures with DSI's Director, Subdirectors and heads of department and division.